



CivicPlus

302 South 4th St. Suite 500
Manhattan, KS 66502
US

Quote #:
Date:
Expires On:

Statement of Work
Q-110003-1
10/17/2025 3:04 PM
11/27/2025

Client:
City of Coalinga, CA

Bill To:
COALINGA CITY, CALIFORNIA

SALESPERSON	Phone	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Jake Andrade	(858) 762-3733	jake.andrade@civicplus.com		Net 30

Chatbot

QTY	PRODUCT NAME	DESCRIPTION	DISCOUNT %	12 Month Value
1.00	CivicPlus Chatbot Implementation	CivicPlus Chatbot Implementation	0	USD 1,000.00
1.00	CivicPlus Chatbot Subscription	Powered by AI technology, the Frase Answer Engine for Local Government uses website content to answer citizen questions. This solution includes dashboard analytics and language translation.	15	USD 6,375.00
1.00	Website Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	0	USD -1,125.00

Accessibility - AudioEye & CommonLook (PDF's)

QTY	PRODUCT NAME	DESCRIPTION	DISCOUNT %	12 Month Value
1.00	CommonLook Web Simplified + Advanced Editor	Word/Powerpoint Remediation Tool Software License	0	USD 1,443.30
1.00	AudioEye Managed Implementation	AudioEye Managed Implementation	0	USD 1,000.00
1.00	AudioEye Managed	AudioEye Managed: https://www.coalinga.com/	15	USD 4,143.75

QTY	PRODUCT NAME	DESCRIPTION	DISCOUNT %	12 Month Value
1.00	Web Accessibility Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	0	USD -2,576.13
300.00	CommonLook PDF Document Remediation – Per Page	Annual CommonLook Document Remediation	0	USD 3,000.00

List Price - Initial Term Total	USD 12,455.76
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Total Investment - Prorated Year 1	USD 7,600.62
Annual Recurring Services (Subject to Uplift)	USD 14,962.05

Total Days of Quote:226

Initial Term	Beginning at signing and ending 6/30/2026, Renewal Term 7/1 each calendar year
Initial Term Invoice Schedule	100% invoiced at signing, to be prorated based on signature date.

The Annual Recurring Services subscription fee for the Products (as described above) included in this SOW are prorated and co-termed to align with the Client's current billing schedule and the Annual Recurring Services amount will subsequently be added to Client's Term and regularly scheduled annual invoices under the terms of the Agreement. This Statement of Work ("SOW") shall be subject to the terms and conditions of Master Services Agreement signed by and between the Parties and the applicable Solutions and Services Terms and Conditions located at: <https://www.civicplus.help/docs/civicplus-legal-stuff> (collective, the "Agreement"). By signing this SOW, Client expressly agrees to the terms and conditions of the Agreement, as though set forth herein.

Please note that this document is a SOW and not an invoice. Upon signing and submitting this SOW, Client will receive the applicable invoice according to the terms of the invoicing schedule outlined herein.

Client may issue purchase orders for its internal, administrative use only, and not to impose any contractual terms. Any terms contained in any such purchase orders issued by the Client are considered null and will not alter the Binding Terms, the Agreement or this SOW.

Acceptance of Quote # Q-110003-1

The undersigned acknowledges having read, understood, and agreed to be bound by the binding terms and conditions incorporated into this SOW. This SOW shall become effective as of the date of the last signature below ("Effective Date").

For CivicPlus Billing Information, please visit <https://www.civicplus.com/verify/>

Authorized Client Signature

CivicPlus

By (please sign):

By (please sign):

Printed Name:

Printed Name:

Title:

Title:

Date:

Date:

Organization Legal Name:

Billing Contact:

Title:

Billing Phone Number:

Billing Email:

Billing Address:

Mailing Address: (If different from above)

PO Number: (Info needed on Invoice (PO or Job#) if required)